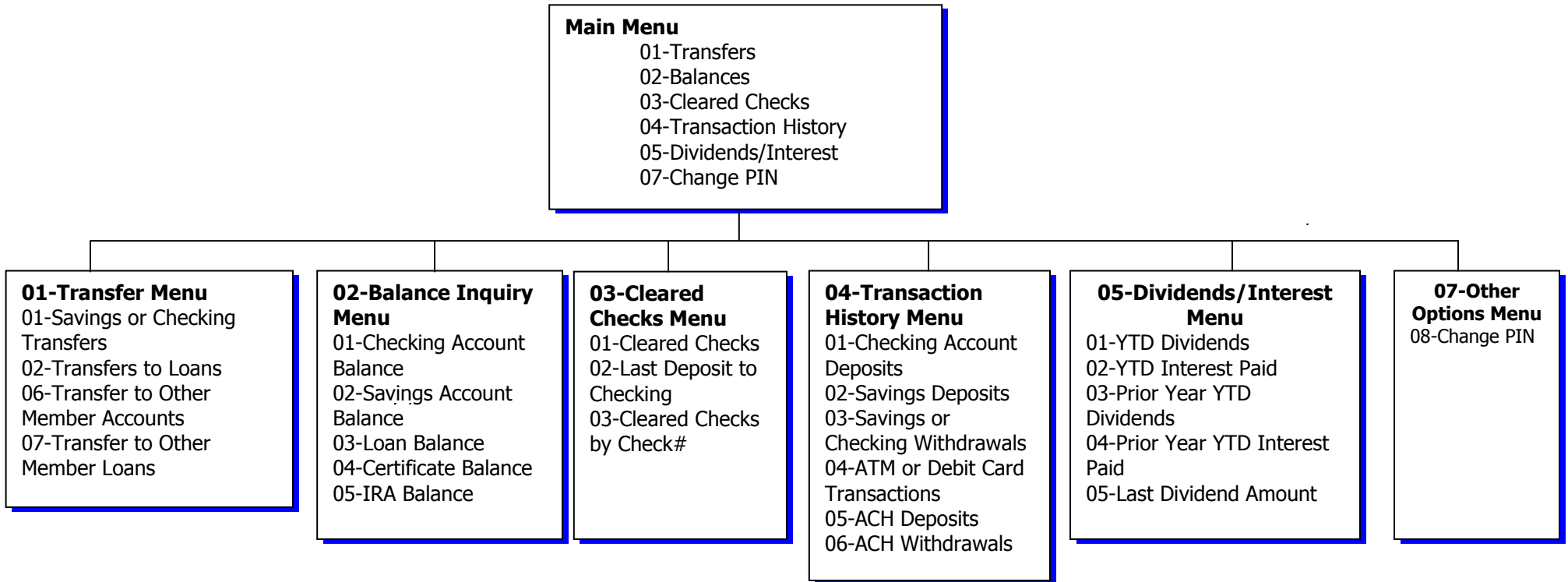


Menu Structure for the Member Service Line

Phone: (440) 960-6688



Additional Instructions:

- Enter the 2 digit Savings and Checking types as follows: 00-Savings; 03-Vision Savings; 54-Holiday Savings; 15-Teen Checking; 16-Student Checking; 17-Classic Checking; 18-Legacy Checking; 19-Everywhere Checking
- Enter the 3 or 5 digit Certificate or IRA's number appearing on your statement.
- If you press ## it will take you back to the Main Menu.
- If you press 98 it will end the call.