



Menu Structure for the Member Service Line

Phone: (440) 960-6688

Main Menu

- 01-Transfers
- 02-Balances
- 03-Cleared Checks
- 04-Transaction History
- 05-Dividends/Interest
- 07-Change PIN

01-Transfer Menu

- 01-Savings or Checking Transfers
- 02-Transfers to Loans
- 06-Transfer to Other Member Accounts
- 07-Transfer to Other Member Loans

02-Balance Inquiry Menu

- 01-Checking Account Balance
- 02-Savings Account Balance
- 03-Loan Balance
- 04-Certificate Balance
- 05-IRA Balance

03-Cleared Checks Menu

- 01-Cleared Checks
- 02-Last Deposit to Checking
- 03-Cleared Checks by Check#

04-Transaction History Menu

- 01-Checking Account Deposits
- 02-Savings Deposits
- 03-Savings or Checking Withdrawals
- 04-ATM or Debit Card Transactions
- 05-ACH Deposits
- 06-ACH Withdrawals

05-Dividends/Interest Menu

- 01-YTD Dividends
- 02-YTD Interest Paid
- 03-Prior Year YTD Dividends
- 04-Prior Year YTD Interest Paid
- 05-Last Dividend Amount

07-Other Options Menu

- 08-Change PIN

Additional Instructions:

- Enter the 2-digit Savings and Checking types as follows: 00-Primary Savings; 18-Legacy Checking; 54-Holiday Savings; 03-Vision Savings; 22-Money Market; 04-Other Savings; 05-Escrow Savings; 17-Classic Checking; 19-Everywhere Checking
- Enter the 3 or 5 digit Certificate or IRA number appearing on your statement.
- If you press ## it will take you back to the Main Menu.
- If you press 98 it will end the call.